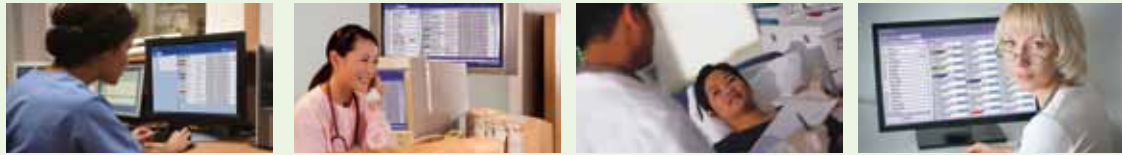




Answering the call
for more efficient,
more effective
patient care.

Rauland  **Responder**
The Global Leader in Nurse Call



Healthcare workflow solutions as responsive to staff as they are to patients.

Rauland-Borg specializes in the real needs of healthcare professionals who face heavy patient loads, compliance mandates, critical time-frames and ever-changing technology. While designing and engineering our portfolio of Responder nurse call products, we also never lose sight of the end objective – more responsive, safer, better patient care.

Responder 5: A range of 100% scalable solutions that keep work and communication flowing.

Responder solutions are readily customized to fit your environment and address your specific challenges. Responder goes far beyond simple nurse call to include other key team members and departments – from radiology, physical therapy, transport, environmental services and more. The simple press of a button easily links patients and staff – connecting the right call to the right staff directly and instantly – helping you deliver the best possible patient care.

Responder solutions are installed in more than 1 million acute care beds, in 4,000 acute care hospitals in 40 countries around the world.

Helping achieve better workflow, better care and a healthier bottom line.

Responder 5 delivers solutions that help you improve:

- **Patient Care**
Flexible integrations to wireless phones, RTLS and EMR share information, including pain management, across multiple systems eliminating wasted steps so that staff can focus on what they do best – caring for patients.
- **Communication**
Intelligent call routing, with fast, direct patient-to-staff and staff-to-staff communication.
- **Workflow**
Information is shared across multiple systems to help make patient care the best it can be – reducing errors, improving unit performance, rounding, and eliminating wasted time and effort.
- **Bottom Line**
Sophisticated reporting packages gather data seamlessly for easier decision-making. Real-time intelligence helps measure performance against goals, helps improve patient satisfaction scores, and identifies unit inefficiencies and strengths.



Rauland connects every touchpoint of care throughout your facility.



MED-SURG
Fall Prevention
Audio pull cord in patient's bathroom allows patient to communicate routine requests or distress verbally, directly to caregiver, to help avoid falls.



HALLWAY
Unified Directory
Global communications presented in a single view delivers updated information real-time.



MED-SURG
Rounding
Reminders programmed for recurring check-ins can be easily sent via wireless phones to help improve patient care and increase patient satisfaction scores.



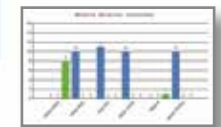
MED-SURG
Bed Events
Integrated bed exit alarms and lights in the corridor identify patient fall risks to help minimize patient falls.



IT
Open Architecture
Using an open architecture framework, Responder integrates seamlessly with hospital servers and within data centers, remotely or locally.



CALL CENTER
Code Blue
Call management across departments and staff can be centralized, de-centralized or a mix of both to ensure calls are answered immediately.



NURSE MANAGER
Reporting Advantage
Gather meaningful data real-time, about staff workflow and performance, response times and frequency of activities to allow tracking, analysis and custom views.



ENVIRONMENTAL SERVICES
Room Turnover
Summon EVS with the touch of a button to clean room, notify nursing staff when ready, and report room turnover time.



NURSING STATION
Improved Efficiency
Sync all staff assignments across multiple systems to eliminate multiple sign-ons.



EMERGENCY DEPARTMENT
Rapid Response
In an emergency, milliseconds count and Responder provides for immediate group notification.



OPERATING ROOM
Workflow
Real-time surgical status can be reported to key personnel, i.e. notifying the anesthesiologist that patient is ready, or advising Post-Op that surgery is about to close.



BIOMED
Reliability
Responder's robust performance offers innovative features and minimally disruptive maintenance and troubleshooting—all with a 5-year warranty.



Visit Us at Our Solution Center

The 40,000 sq. ft. Rauland-Borg Solution Center near Chicago presents a complete, collaborative hospital experience for customers. Each area is fully equipped with interactive Responder® hardware and software components, allowing customers to review products in hands-on environments simulating Emergency Room, Operating Room and Patient Care rooms.

Service and Support: Our Specialty

Service, installation, training and technical support for Responder systems are delivered locally 24x7 through our international network of expert, certified distributors, with support from a team of 70 on-staff Rauland engineers.



To find out more about Rauland's total healthcare solutions, contact us.

USA	+1 800 752 7725	Mid East & Africa	+20 122 2154016
Fax	+1 800 217 0977	Fax	+20 2 26703676
Canada	+1 905 607 2335	Europe	+30 693 750 1168
Fax	+1 905 607 3554	Latin America	+1 630 3479757
Asia Pacific	+65 64835750	Fax	+1 847 6328550
Fax	+65 64830926	www.rauland.com	